

Role profile: scrutiny group member

Role title	Scrutiny group member
Remuneration	Residents who are actively contributing to projects will be paid for their time, upon completion of scrutiny projects. Projects will be paid at £150 per project with a maximum of £300 per year
Closing date	Friday 6 December

About the group

The scrutiny group helps to scrutinise our services, suggest improvements and tackle local issues. A wide pool of residents will join the group and take part in projects as and when needed based on interests, lived experience, and knowledge of different subject areas.

Representing residents is an important role and means that you will be making suggestions and decisions for the benefit of all residents while bringing your experience as a resident to the discussions. You will need to see beyond your personal interests and work for the benefit of all residents. You are not expected to be an expert in all the areas, but you will be able to understand information and contribute to effective decision making.

Role purpose

As a scrutiny group member, you will contribute to specific, time-limited projects which scrutinise different aspects of Local Space's services.

Each project will draw upon your lived experience and knowledge, enabling you to provide feedback on issues that directly affect your community.

Once a project is complete, the group disbands, making this a flexible role for those who wish to engage on a project-by-project basis.

Key tasks

- Participate in scrutiny projects aimed at improving Local Space's services and policies.
- Contribute lived experience and knowledge to the project, focusing on specific subject areas such as repairs, customer service, and energy efficiency.
- Collaborate with other residents and Local Space staff to provide insights and recommendations.
- Help ensure that service improvements align with the needs of all residents, not just individual interests.
- Provide feedback that informs the customer services committee and Local Space's decision-making processes.

Time requirements

The panel meets monthly, made up of three standing residents, a Chair and two panel members. Additionally, our Customer Engagement Officer and any other relevant Local Space managers reporting on performance will attend.

Requirements

- Must be a current resident of Local Space.
- Interest in contributing to specific projects related to service improvements.
- Willingness to engage in discussions and share relevant experiences and knowledge.
- Ability to commit to the duration of individual projects (timelines will vary).
- Commitment to equality, diversity, and working for the benefit of all residents.

Register your interest

To express your interest for this role, [please fill out our online form](#) before **Friday 6 December**.

If you would like support to complete your application, or if you have any questions, please contact Lesley Wake at customerengagement@localspace.co.uk or call 020 8221 4000.